



Mr Brugh O'BRIEN

Principal: Future of Home, The Australian Centre for Social Innovation

Brugh has worked as a professional innovation consultant for over 15 years. His experience has included the development of public policy, services, products, brands and communications, in over 20 countries. With a passion for social justice, key influences of his include systems, empowerment and trauma-informed perspectives, but a history in market and commercial research enable him to bring a strong strategic lens to his work. At TACSI, Brugh leads the Future of Home - an initiative focussed on evolving Australia's home and housing systems, so everyone can live and age well in a place they choose to call home.

Topic: Authentically valuing lived experience: Designing the Neurobehavioural Unit at the Repat Health Precinct in Adelaide, South Australia

This presentation will describe how collaborative approaches to design can better equip public commissioners and designers to create health infrastructure capable of delivering richer lives for its users and families. It uses the case study of the Neurobehavioural Unit (NBU) at the Repat Health Precinct in Adelaide. The purpose of the NBU is to provide specialist care for people living with the most extreme behavioural and psychological symptoms of dementia (Tier 7 BPSD). It was commissioned by the State Government of South Australia, in response to the [Royal Commission of Aged Care Quality and Safety](#).

The presentation will outline a facilitated design process that emphasised the lived experience of families of people living with dementia as its primary influence, and included direct collaboration with policy makers, the site's architects and consumer advocates. From the work, a set of six key design principles were generated, in addition to a deeper understanding of how designing for the most extreme symptoms of dementia may require some nuances distinct from more 'mainstream' dementia design.



Brugh O'BRIEN 先生

澳洲社會創新中心 首席：家居的未來

Brugh 是一位擁有超過15年經驗的專業創新顧問。他曾於超過20個國家參與公共政策、服務、產品、品牌及傳播的發展。他對社會公義充滿熱誠，尤其對於體制、增權及因創傷而產生的視野更具影響力。另外，其市場及商業研究經驗亦為工作賜予策略性角度。Brugh現帶領TACSI家居的未來項目，該項目針對慢慢進化澳洲家居和住屋體制，讓所有人都能夠在自己心目中的家生活和養老。

主題：重視親身經驗：設計南澳阿德萊德「Repat 健康中心」的神經行為部門

本演講將分享如何透過協作設計方式讓政府專員和設計師建立醫護架構，為用戶和家人帶來更充分的生活，並以阿德萊德 Repat 健康中心 (Repat Health Precinct) 的神經行為部門 (Neurobehavioural Unit, NBU) 作為探討案例。Repat 健康中心的神經行為部門旨在為患有認知障礙行為及精神病症極端 (Tier 7 BPSD) 的人士提供專科照顧。項目繼[皇家委員會調查養老質素和安全](#) (Royal Commission of Aged Care Quality and Safety) 後，由南澳洲政府委托。

演講將介紹一個輔導設計過程，過程著重患有認知障礙人士家人的親生經驗，當中亦有政策制定者、建築師和消費者權益倡議者直接參與。共創項目產生六個設計原則，同時增進對於認知障礙最極端病症的知識，與「主流」認知障礙設計有一定的分別。