



Mr Euan BLACK
*Senior Social Innovator,
The Australian Centre for Social Innovation*



Ms Lauren ANSELIN
*Senior Social Innovator,
The Australian Centre for Social Innovation*

Euan and Lauren have been building and facilitating Impact Networks since 2018 in the areas of End of Life, Chronic Conditions, Mental Health, Home & Housing, and Bushfire Resilience. Euan's experience and skill in design, innovation, systems, facilitation and coaching is supported by his empathetic and strategic abilities which he has brought to TACSI for the last 6 years. Lauren has a background in experience design and design research and has been supporting social innovation and systems change work with TACSI for the last 3 years.

Topic: Building an Impact Network for Systemic Change in End of Life

Our research showed that people are missing essential 'death literacy' about the choices available to them, and that there's a disconnect between key stages in the end of life journey that affect good outcomes.

Our chosen approach was to seed an Impact Network. Networks and systems have a similar ability to adapt and change to their given context; both respond to input in emergent and often surprising and unplanned ways over time. We believe that a moving system needs a moving ecosystem for response and transformation.



Euan BLACK 先生

澳洲社會創新中心
高級社會創新者



Lauren ANSELINE 小姐

澳洲社會創新中心
高級社會創新者

Euan 和 Lauren 自 2018 年起負責建立和協調寧養、長期病患、精神健康、家居及住屋和抵抗山火不同範疇的「影響網絡」(Impact Network)。Euan 在 TACSI 工作六年，擁有設計、創新、系統、協調和輔導方面的經驗和技能，同時抱著同理和策略思考能力。Lauren 則擁有體驗設計和設計研究的背景，在過去三年於 TACSI 從事社會創新與體制改革工作。

題目：建立「影響網絡」實現寧養體制改革

我們的研究指出，大眾缺乏有關寧養的基本認知，對於各種方案並不了解。寧養過程中不同重要階段亦因此欠缺連貫性，影響最終結果。

為應對上術問題，我們選擇建立一個「影響網絡」。網絡和體制均能隨着實況而應變，兩者會因應參與者的貢獻而續漸以驚喜和計劃之外的方式演變。我們相信，一個不斷演變的體制，背後總需要一個不斷演變的生態系統以作出回應和推動改革。